Congratulations!
You have acquired a quality product that is easy to use, interactive, and self-explanatory. Our programs combine educational value with great fun.

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LANGENSCHEIDT PUBLISHERS
WARRANTY AND REPLACEMENT POLICY

In order to get full warranty for this product and to help us maintain accurate records regarding your purchase, you MUST fill out the attached card and return it to Langenscheidt Publishers within ten (10) days of your purchase. Your program carries a three (3) months limited warranty. If the diskette fails to operate properly within the first three months following purchase, it will be replaced by Langenscheidt Publishers without charge, provided that the returned diskette has not been subjected to misuse by purchaser or damaged by purchaser's equipment, as determined by Langenscheidt in its sole discretion. This warranty does not apply to the software programs contained in the diskette, which programs are sold "as is".

If failure to operate is due to physical damage done to the diskette by the user, the warranty is still valid, however the purchaser has to enclose a $ 10 check for a replacement. In any case, Langenscheidt needs the defective diskette, a proof of purchase of the original software, and an explanation of the defect.

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Product Purchased _____ Date of Purchase _____

Name _____ Company / Institution _____

Address _____ City _____

State _____ Zip_____ Phone (_____)_____

Intended Use: ☐ School ☐ University ☐ Office ☐ Home

How or where did you purchase the program? _____

Computer Magazines you read frequently _____

Other Langenscheidt/Baedeker's products you own _____

Who purchased the program?

☐ male ☐ female

☐ under 18 ☐ 18–21 ☐ 21–35 ☐ over 35

Who is the primary user of the program?

☐ purchaser ☐ other

☐ male ☐ female

☐ under 18 ☐ 18–21 ☐ 21–35 ☐ over 35

Which foreign languages/cultures are you interested in? _____

Would you like to receive a catalogue of all our products? ☐ Yes

Do you need a back-up diskette? ☐ yes (enclose a check for $ 10)